

## Best Practices in Afterschool Evaluation: Measuring Implementation Quality and Youth Outcomes

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### Introductions

- □ Tiffany Berry, PhD
- Shelly Sloper, MA
- Audience

Claremont Graduate University http://www.cgu.edu

Claremont Evaluation Center http://www.cgu.edu/pages/9962.asp





## Activity #1: Brainstorm

In small groups, discuss:

- What do you think about when you hear the word evaluation?
- What is evaluation?
- What evaluation activities are you currently engaging in?

Record your thoughts on the flipcharts.



## Workshop Agenda

Introduction to Evaluation

Positive Youth Development in OST programs

Program Structure, Process, & Outcomes

Investing in Evaluation

## How do funding agencies define evaluation?

21st CCLC

- Service counts
- Program attendance
- Change in proficiency levels via standardized assessments

ASES (CDE)

- Participant demographics
- Standardized test scores
- School attendance
- Program attendance

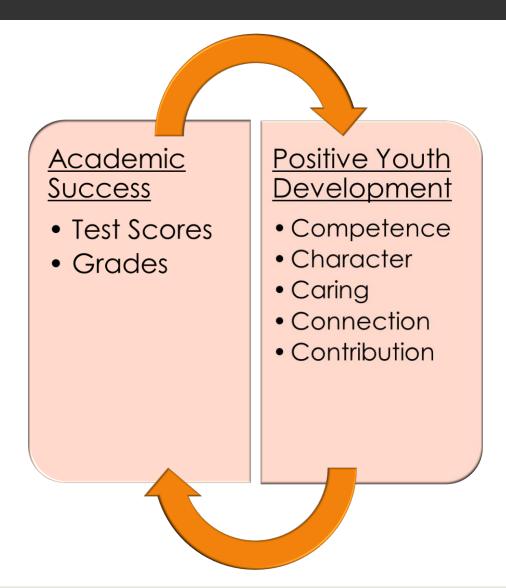
### How do we define evaluation?

"Evaluation is the systematic assessment of the **operation** and/or outcomes of a program, compared to a set of **explicit or** implicit standards, as a means of contributing to the **improvement** of the program."

Driven by Evaluation Use Data-driven Organizational Decision Improvement Making Measuring Linking Activities Broad Range of to Outcomes **Outcomes** 

(Weiss, 1998)

## Opportunities Afterschool



# Resources: Evaluation Basics and Positive Youth Development

#### **Highlighted Resources:**

- Afterschool Evaluation 101 (HFRP)
- Evaluation Handbook (W.K. Kellogg Foundation)
- Promoting Positive Youth Development as a Support to Academic Achievement (NIOST)
- Search Institute



## Evaluating OST Programs



#### For example:

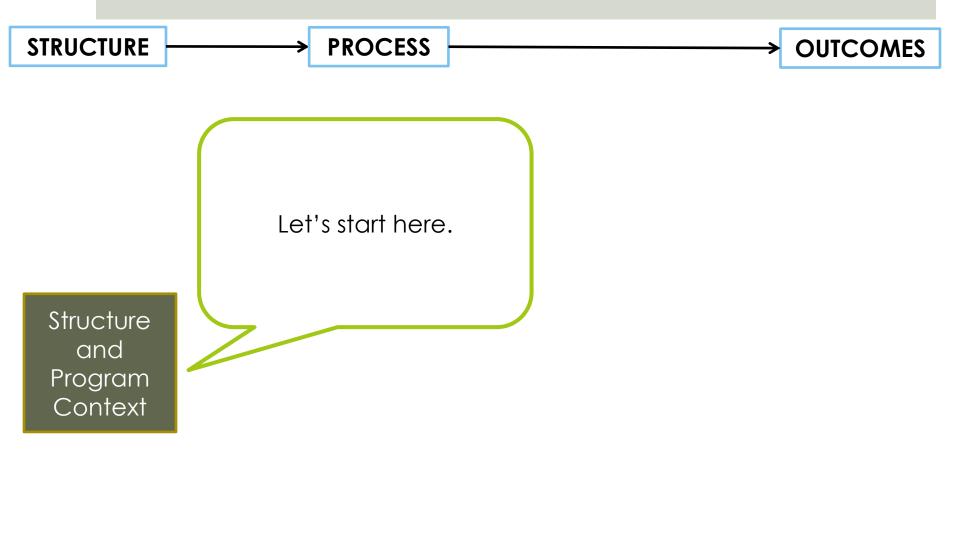
- Resources
- Staff
- Students
- Organization

#### For example:

- Activities
- ProgramImplementation
- Relationships

#### For example:

- Grades
- Test Scores
- Self-Efficacy
- Motivation



## Structure & Program Context



# So, how do you systematically assess program structure?

- Logic Model
- Theory of Change
- Program Observations
- Surveys
- ■Self-Study

# Tools for Assessing Program Structure: Logic Models

- What is a logic model?
- Purpose:
  - Obtain program consensus
  - Funding
  - Program design & improvement
  - Evaluation
  - Staff development



### Program Logic Model Components

Resources
(Inputs):
Resources
available to
support
program
activities

Activities:
Specific tasks
to be
accomplished
by the
program

Program
Outputs:
Direct,
measurable
results of
program

activities

Outcomes:
Individual
changes
experienced
by program
participants

Impact:
Organizational,
community, or
system-level
changes

#### **Examples:**

- Staff
- Funding
- Volunteers
- Time
- Facilities
- Supplies

#### Examples:

- Processes
- Actions
- Services
- Events
- Planned activities

#### **Examples:**

- Products
- Objects delivered
- Meetings
- Materials
- Hours

#### Examples:

- Attitudes
- Behaviors
- Knowledge
- Skills

#### **Examples:**

- Policy change
- Community change
- Culture shifts

## Example Logic Model

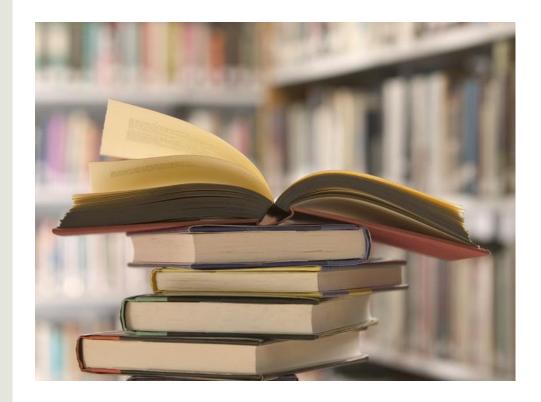
#### ACTIVITY #2: Program Logic Model Worksheet

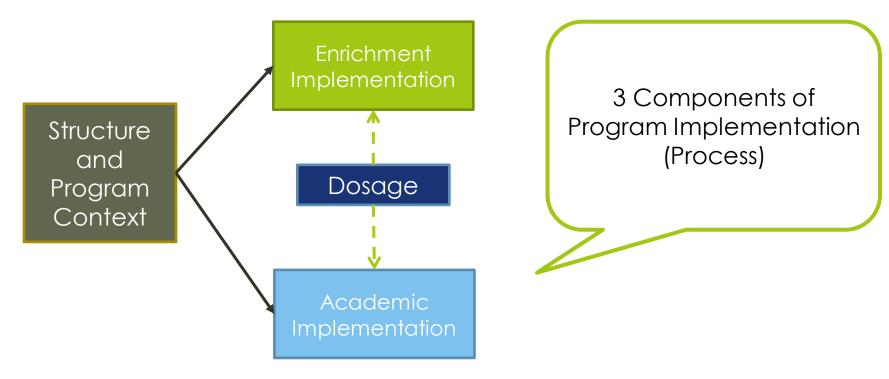
Resources/Inputs: Resources available to support program activities	Activities: Specific tasks to be accomplished by the program	Program Outputs: Direct, measurable results of program activities	Short-Term Outcomes: Outcomes expected in 1-3 years.

### Resources: Logic Models

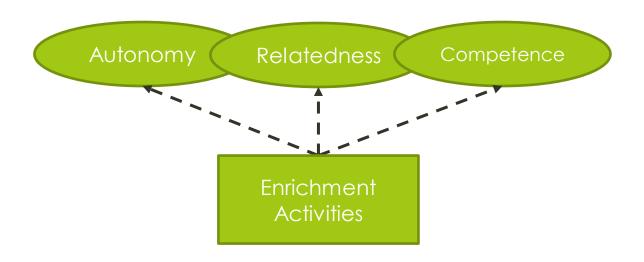
#### **Highlighted Resources:**

- Logic Model
   Development Guide
   (W.K. Kellogg Foundation)
- Logic Models in Out-of-School Time Programs: What are they and why are they important? (Child Trends)



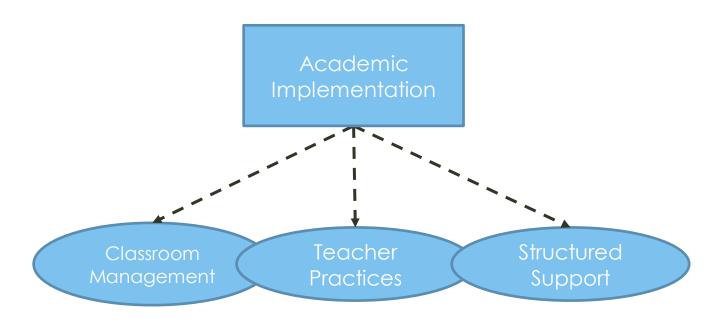


# Measuring Enrichment Implementation



■ Self-Determination Theory (Deci & Ryan, 2000,2008)

## Measuring Academic Implementation



# So, how do you systematically assess implementation?

- Observations
- Self-Study
- □ Focus Groups/Interviews
- Surveys (activity-specific, program overall)

## Example Observation Protocol

Activity Setting Classroom Management Student Engagement

Academic Support

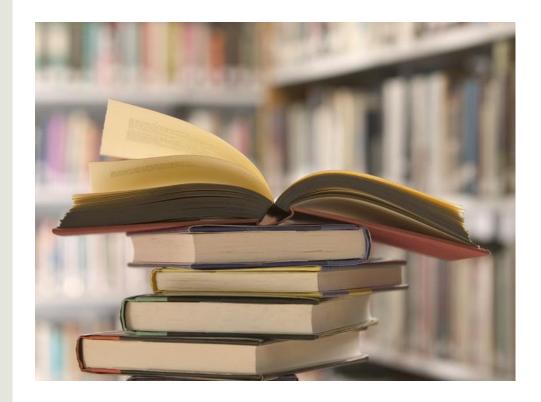
Peer Interactions Staff-student Interactions

Supportive Learning Practices

# Resources: Measuring Program Implementation

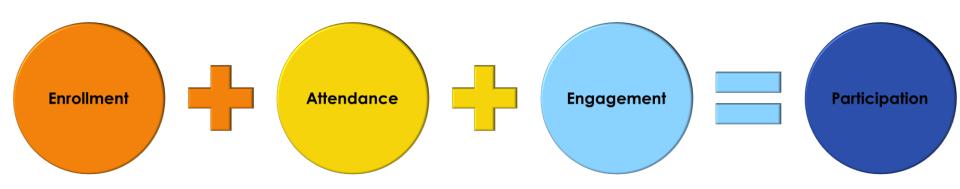
#### **Highlighted Resources:**

- Measuring Youth Program
   Quality: A Guide to
   Assessment Tools (Forum
   for Youth Investment)
- How Can I Assess the Quality of my Program? Tools for Out-of-School Time Program Practitioners (Child Trends)



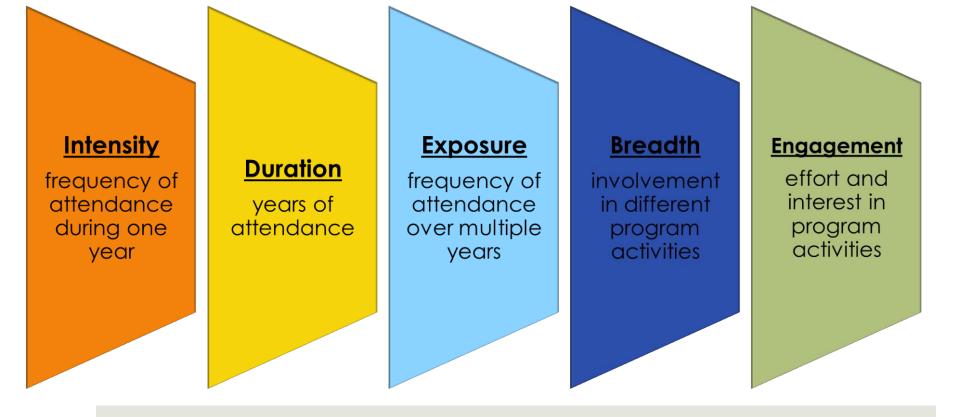
## Program Participation

- No longer use Yes/No dichotomies to characterize attendance
- Participation Equation (Weiss, Little, Bouffard, 2005)



## Types of Attendance

□ Dimensions of Program Attendance (Roth, Malone, Brooks-Gunn, 2010)



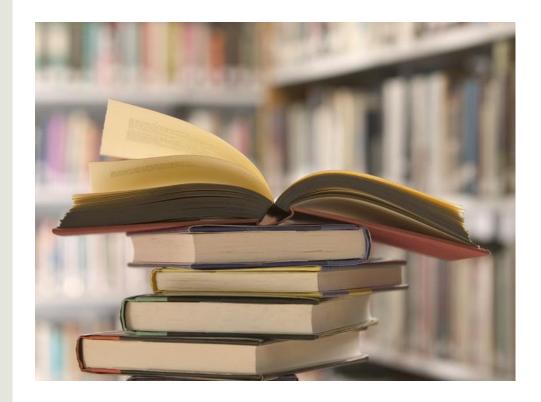
### Attendance Patterns

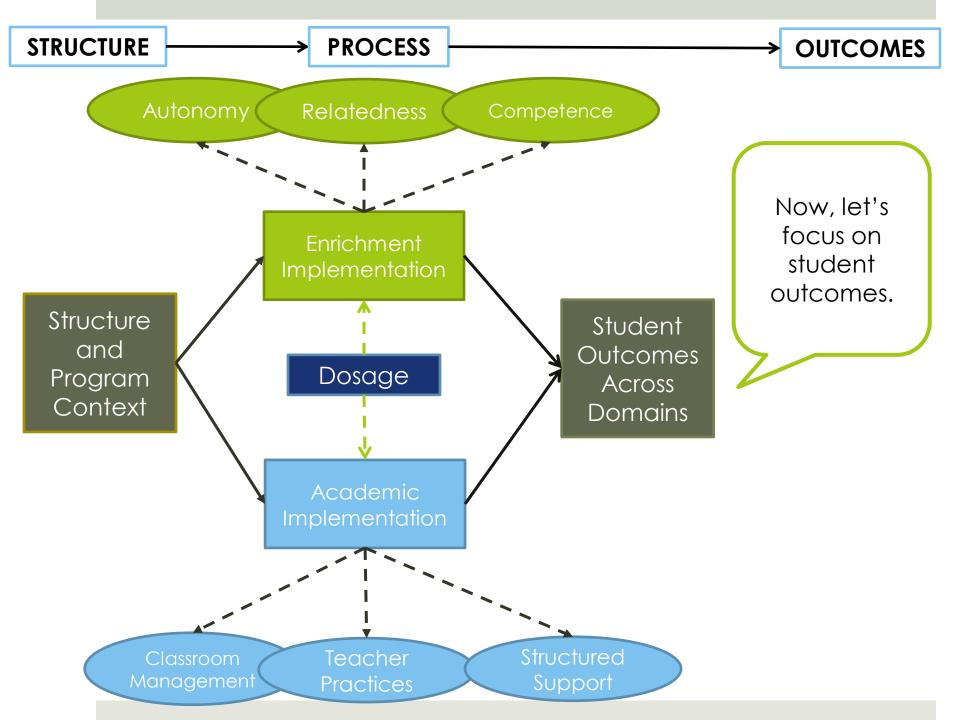
- Youth participation is often lower than expected.
- Participation in OST programs declines with age across attendance indicators.
  - ES = 50 days per year
  - MS = 30 days per year
  - HS = less than 25 days
  - Average 1-2 days per week

### Resources: Measuring Dosage

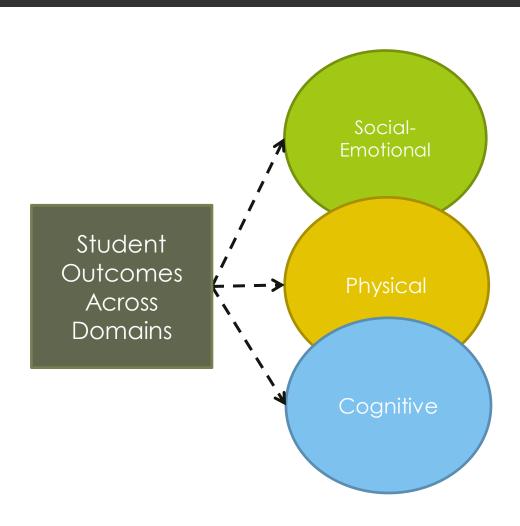
#### **Highlighted Resources:**

- Characterizing and Measuring Participation in Out-of-School Time Programs (HFRP)
- Participation During Outof-School Time: Taking a Closer Look (Forum for Youth Investment)

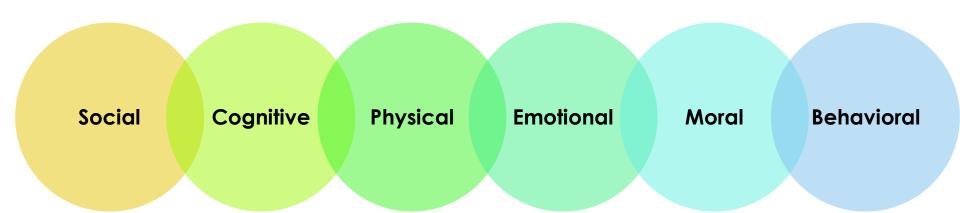




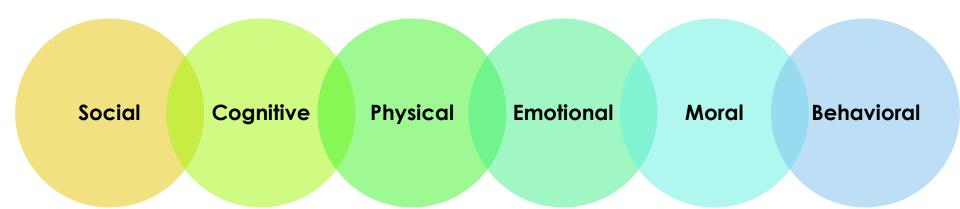
## Assessing the Whole Child



## PYD Competencies

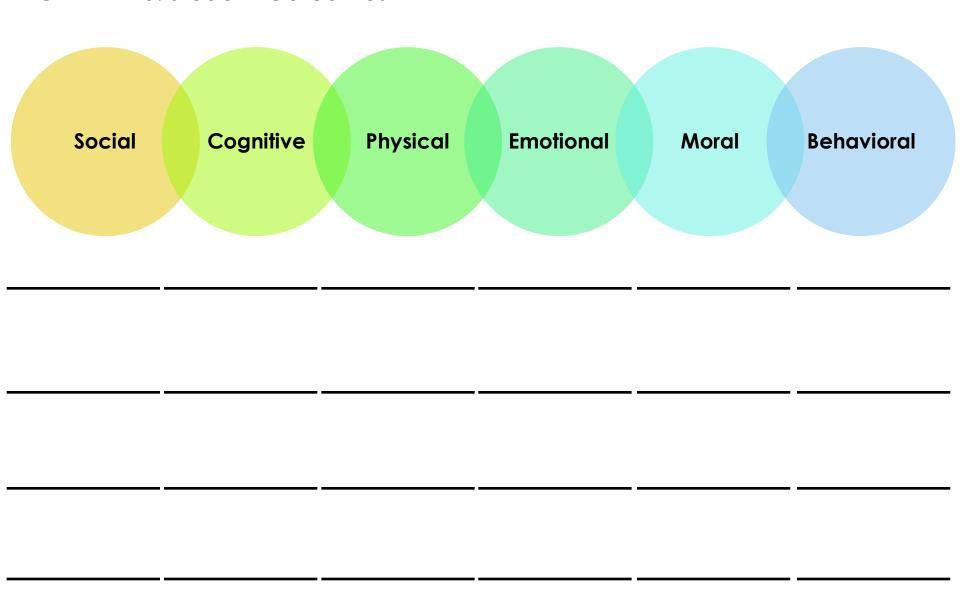


## Activity #3 Student Outcomes

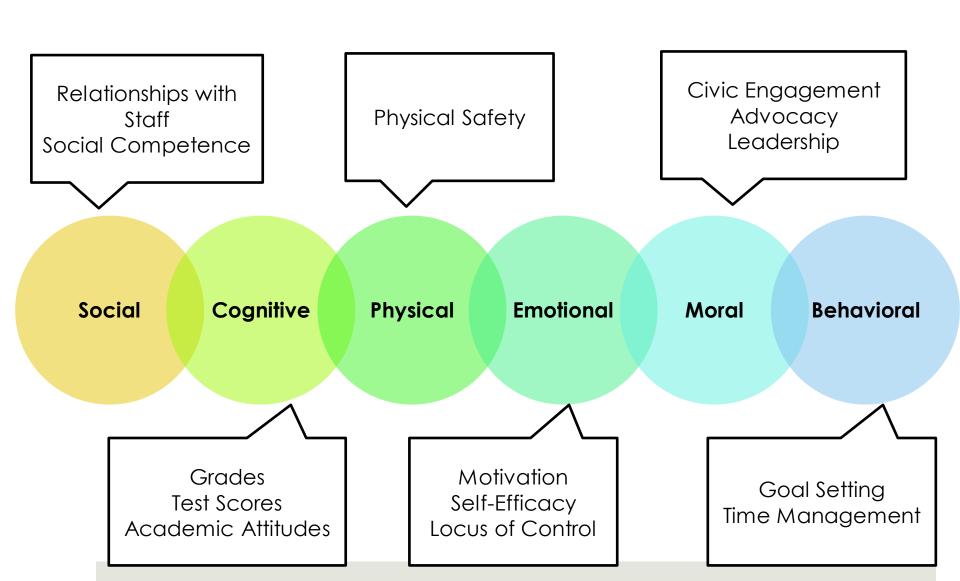


- Brainstorm:
  - What are the main outcomes linked to your program?
  - How do the intended outcomes map on to the whole child approach?
  - Do you measure outcomes across these categories?

#### **ACTIVITY #3: Student Outcomes**



### Example Student Outcomes



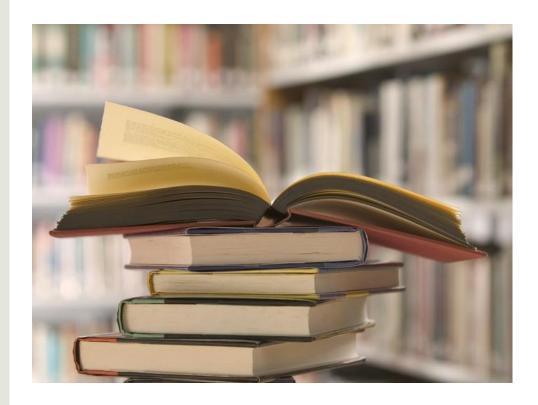
# So, how do you systematically assess student outcomes?

- Student Surveys
- □ Focus Groups/Interviews
- Academic Records (grades, test scores)

### Resources: Survey Development

#### **Highlighted Resources:**

- Measurement Tools for Evaluating Out-of-School Time Programs: An Evaluation Resource (HFRP)
- Toolkit for Evaluating
   Positive Youth
   Development (The After-School Initiative)
- YES Survey
- Toolfind (www.toolfind.org)

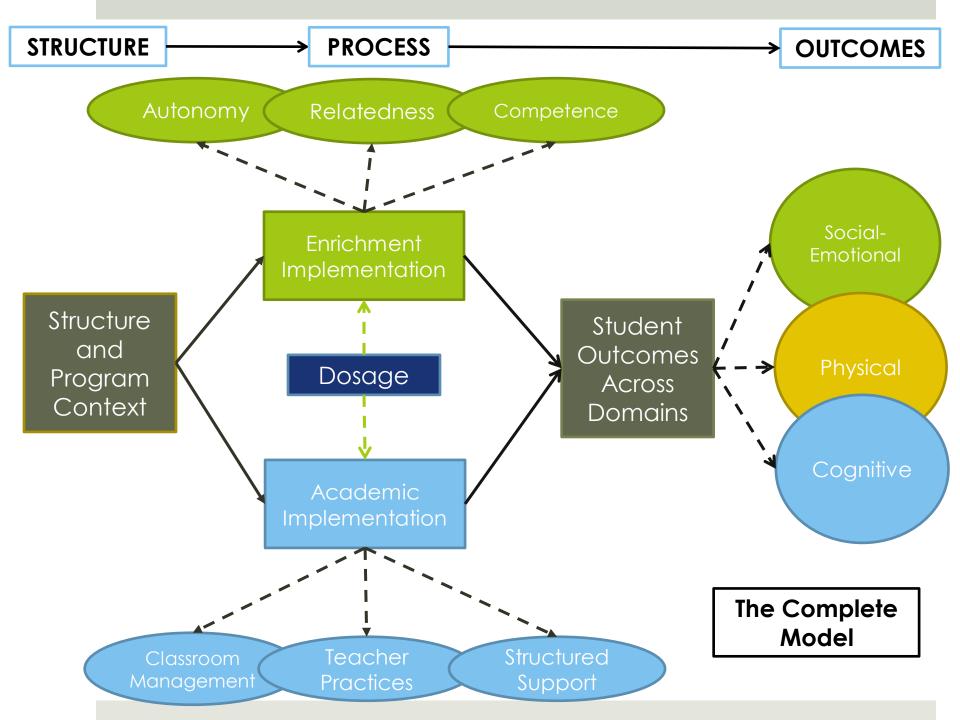


## Focus Groups/Interviews

- What are focus groups and interviews?
- Purpose:
  - Obtain qualitative data for triangulation
  - Rich information about participant experiences
  - Direct quotes from students have impact with stakeholders funders

### Student Outcomes

- Comprehensive measurement of PYD outcomes is possible and important in afterschool contexts.
- When assessing program outcomes, consider:
  - Student population
  - Program goals/foci
- Disaggregate data by relevant student and school characteristics.



### Evaluation Techniques and Tools

## Program Structure

- Logic Model/Theory of Change
- Site Observations
- Focus Groups/Interviews (student, staff)
- Surveys (student, staff)

# Program Process

- Site Observation
- Focus Groups/Interviews
- Attendance Data
- Surveys (activity, student, staff)

## Student Outcomes

- Focus Groups/Interviews (student, staff)
- Student Survey
- Student Grades/Test Scores

## Next Steps: Hiring an Evaluator

<u>Important</u> Considerations: Internal or External

■ See Resource List

Evaluation Approach Background & Experience

American Evaluation Associationwww.eval.org

Organization-Evaluator Fit

Budget

## Thank you! Stay in touch!!

- □ Tiffany Berry
  - <u>tiffany.berry@cgu.edu</u>
  - 909.607.1540

- Shelly Sloper
  - michelle.sloper@cgu.edu

#### Best Practices in Afterschool Evaluation: Measuring Implementation Quality and Youth Outcomes - BOOST 2013 Tiffany Berry, PhD & Michelle Sloper, MA **RESOURCE LIST**

#### **Evaluation Basics**

1. Afterschool Evaluation 101: How to Evaluate an Expanded Learning Program

Source: Harvard Family Research Project (2011)

Website: www.hfrp.org

2. Evaluation Handbook

Source: W.K. Kellogg Foundation

Website: www.wkf.org

3. Why Conduct a Program Evaluation? Five Reasons Why Evaluation Can Help an Out-of-School Time Program

Source: Child Trends (Research-to-Results Brief, 2007)

Website: www.childtrends.org

3. Process Evaluation: A Guide for Out-of-School Time Practitioners

Source: Child Trends (Research-to-Results Brief, 2008)

Website: www.childtrends.org

4. Outcome Evaluation: A Guide for Out-of-School Time Practitioners

Source: Child Trends (Research-to-Results Brief, 2008)

Website: www.childtrends.org

5. Documenting Progress and Demonstrating Results: Evaluating Local Out-of-School Time Programs

Source: Harvard Family Research Project (2002)

Website: www.hfrp.org

6. Five Steps for Selecting an Evaluator: A Guide for Out-of-School Time Practitioners

Source: Child Trends (Research-to-Results Brief, 2007)

Website: www.childtrends.org

7. Policy Study Associates (www.policystudies.com)

#### **Positive Youth Development**

1. Preventing Problems, Promoting Development, Encouraging Engagement

Source: Forum for Youth Investment (2003)

Website: http://www.forumfyi.org/

2. Ways to Promote the Positive Development of Children and Youth

Source: Child Trends (Research-to-Results Brief, 2008)

Website: www.childtrends.org

3. Promoting Positive Youth Development as a Support to Academic Achievement

Source: National Institute of Out-of-School Time & Forum for Youth Investment (2002)

Website: http://www.forumfyi.org/

4. Search Institute - Developmental assets (<a href="http://www.search-institute.org/">http://www.search-institute.org/</a>)

#### **Logic Models**

 Using Logic Models to Bring Together Planning, Evaluation, and Action: Logic Model Development Guide

Source: W.K. Kellogg Foundation

Website: www.wkkf.org

2. Learning from Logic Models in Out-of-School Time

Source: Harvard Family Research Project (2002)

Website: www.hfrp.org

3. Logic Models in Out-of-School Time Programs: What are they and why are they important?

Source: Child Trends (Research-to-Results Brief, 2007)

Website: www.childtrends.org

#### Measuring Implementation/Program Quality

1. Forum Focus: Quality Counts, but Does It Sell

Source: Forum for Youth Investment (2003)

Website: <a href="http://www.forumfyi.org/">http://www.forumfyi.org/</a>

2. Raising the Bar: Quality Improvement Systems for Youth Programs

Source: Forum for Youth Investment (2009)

Website: http://www.forumfyi.org/

3. Program Implementation: What Do We Know?

Source: Child Trends (2006) Website: www.childtrends.org

4. How Can I Assess the Quality of my Program? Tools for Out-of-School Time Program

Practitioners

Source: Child Trends (Research-to-Results Brief, 2008)

Website: www.childtrends.org

5. Measuring Youth Program Quality: A Guide to Assessment Tools

Source: Forum for Youth Investment (2009)

Website: http://www.forumfyi.org/

6. Improving After-School Program Quality

Source: William T. Grant Foundation Website: www.wtgrantfouncation.org

7. Center for Youth Program Quality (www.cypg.org)

#### **Measuring Dosage**

1. Characterizing and Measuring Participation in Out-of-School Time Programs

Source: Harvard Family Research Project (2004)

Website: www.hfrp.org

2. Participation During Out-of-School Time: Taking a Closer Look

Source: Forum for Youth Investment (2004)

Website: http://www.forumfyi.org/

#### **Survey Development**

1. Measurement Tools for Evaluating Out-of-School Time Programs: An Evaluation Resource Source: Harvard Family Research Project (2005, 2008)

Website: www.hfrp.org

2. A Shared Vision for Youth: Common Outcomes and Indicators

Source: Forum for Youth Investment (2012)

Website: http://www.forumfyi.org/

3. From Soft Skills to Hard Data: Measuring Youth Program Outcomes

Source: Forum for Youth Investment (2011)

Website: http://www.forumfyi.org/

4. Measuring Outcomes for Children with Youth in Out-of-School Time Programs: Moving **Beyond Measuring Academics** 

Source: Child Trends (Research-to-Results Fact Sheet; 2006)

Website: www.childtrends.org

4. The After-School Initiative's Toolkit for Evaluating Positive Youth Development

Source: The Colorado Trust's After-School Initiative (2004)

Website: www.coloradotrust.org

5. Youth Experience Survey (YES)

Source: University of Illinois Youth Development Research Project

Website: http://www.youthdev.illinois.edu/yes.htm

- Toolfind: Youth Outcomes Measurement Tools Directory (www.toolfind.org)
- 7. Spark Action (National Institute of Out-of-School Time) (www.sparkaction.org)

Best Practices in Afterschool Evaluation: Measuring Implementation Quality and Youth Outcomes – BOOST 2013

Tiffany Berry, PhD & Michelle Sloper, MA

#### ACADEMIC RESOURCE LIST

#### **Positive Youth Development**

- Catalano, R. F., Berglund, M. L., Ryan, J. A. M., Lonczak, H. S., & Hawkins, J. D. (1999). Positive youth development in the United States: Research findings on evaluations of youth development programs. Washington, DC: U.S. Department of Health and Human Services.
- Damon, W. (2004), What is Positive Youth Development? The Annals of the American Academy of Political and Social Science, 591(1), 13-24. doi:10.1177/0002716203260092
- Hall, G., & Yohalem, N. (2003). How Afterschool Programs Can Most Effectively Promote Positive Youth Development as a Support to Academic Achievement. A Report by The National Institute on Out-of-School Time, Commissioned by the Boston After-School for All Partnership.
- Larson, R., Jarrett, R., Hansen, D., Pearce, N., Sullivan, P., Walker, K., Watkins, N., & Wood, D. (2004). Youth programs as contexts of positive development. In A. Linley & S. Joseph (Eds.), International handbook of positive psychology in practice: From research to application. New York: Wiley.
- Larson, R. W. (2000). Toward a Psychology of Positive Youth Development. American Psychologist, 55(I), 170–183. doi:10.1037//0003-066X
- Lerner, R. M., Brentano, C., Dowling, E. M., & Anderson, P. M. (2002). Positive youth development: thriving as the basis of personhood and civil society. New directions for youth development, (95), 11-33. doi:10.1002/yd.14
- Phelps, E., Zimmerman, S., Warren, A. E. A., Jeličić, H., Von Eye, A., & Lerner, R. M. (2009). The structure and developmental course of positive youth development (PYD) in early adolescence: Implications for theory and practice. Journal of Applied Developmental Psychology, 30(5), 571–584. doi:10.1016/j.appdev.2009.06.003
- Scales, P. C., Benson, P. L., Leffert, N., & Blyth, D. A. (2000). Contribution of Developmental Assets to the Prediction of Thriving Among Adolescents. Applied Developmental Science, 4(1), 27-46. doi:10.1207/S1532480XADS0401 3
- Youngblade, L. M., Theokas, C., Schulenberg, J., Curry, L., Huang, I.C., & Novak, M. (2007). Risk and promotive factors in families, schools, and communities: a contextual model of positive youth development in adolescence. *Pediatrics*, 119, S47–53. doi:10.1542/peds.2006-2089H

#### **Student Outcomes**

Durlak, J., & Weissberg, R. (2007). The Impact of After-School Programs That Promote

Personal and Social Skills. Chicago, IL. Collaborative for Academic, Social, and Emotional Learning (CASEL); University of Illinois at Chicago.

Note: SAFE features article

- Lauer, P. A., Akiba, M., Wilkerson, S. B., Apthorp, H. S., Snow, D., & Martin-Glenn, M. L. (2006). Out-of-School-Time Programs: A Meta-Analysis of Effects for At-Risk Students. Review of Educational Research, 76(2), 275-313. doi:10.3102/00346543076002275
- Mahoney, J. L., Lord, H., & Carryl, E. (2005). An Ecological Analysis of After-School Program Participation and the Development of Academic Performance and Motivational Attributes for Disadvantaged Children, 76(4), 811–825.
- Phelps, E., Zimmerman, S., Warren, A. E. A., Jeličić, H., Von Eye, A., & Lerner, R. M. (2009). The structure and developmental course of positive youth development (PYD) in early adolescence: Implications for theory and practice. Journal of Applied Developmental Psychology, 30(5), 571–584. doi:10.1016/j.appdev.2009.06.003
- Posner, J. K., & Vandell, D. L. (1999). After-School Activities and the Development of Low-Income Urban Children: A Longitudinal Study. Developmental Psychology, 35(3), 868-879.
- Zaff, J. F., Moore, K. A., Papillo, A. R., & Williams, S. (2003). Implications of Extracurricular Activity Participation During Adolescence on Positive Outcomes. Journal of Adolescent Research, 18(6), 599-630. doi:10.1177/0743558403254779

#### **Review Articles**

Eccles, J., & Templeton, J. (2002). Extracurricular and other after-school activities for youth. Review of research in education, 26, 113–180.

Note: Reviews Positive Youth Development-promoting contexts

- Granger, R. C. (2008). After-school programs and academics: Implications for policy, practice, and research. Social Policy Report, 22(2), 3-11.
- Little, P., Wimer, C., & Weiss, H. (2008). After school programs in the 21st century: Their potential and what it takes to achieve it. In: Issues and opportunities in out-of-school time evaluation, 10. Cambridge, MA: Harvard Family Research Project.
- Mahoney, J. L., Harris, A. L., & Eccles, J. S. (2006). Organized activity participation, positive youth development, and the over-scheduling hypothesis. Social Policy Report, 20(4), 3–30.

#### **Program Attendance**

Chaput, S. S., Little, P. and Weiss, H. (2004). Understanding and Measuring Attendance in Out of School Time Programs. Issues and Opportunities in Out of School Time Evaluation (7).

- Borden, L., Perkins, D.F., Villarruel, F.A., and Stone, M.R. (2005). To participate or not to participate: That is the question. New Directions for Youth Development New Directions for Youth Development 2005 (105): 33-50.
- Lauver, S., Little, P., & Weiss, H. (2004). Moving Beyond the Barriers Attracting and Sustaining Youth Participation in Out-of-School Time Programs. Issues and Opportunities in Out of School Time Evaluation, (6), 1–16.
- Roth, J. L., Malone, L. M., & Brooks-Gunn, J. (2010). Does the amount of participation in afterschool programs relate to developmental outcomes? A review of the literature. American journal of community psychology, 45(3-4), 310-24. doi:10.1007/s10464-010-9303-3
- Weiss, H., Little, P., & Bouffard, S. M. (2005). More than just being there: Balancing the participation equation. New Directions for Youth Development, (105), 15-31.

#### Motivation

- Dawes, N. P., & Larson, R. (2011). How youth get engaged: grounded-theory research on motivational development in organized youth programs. Developmental psychology, 47(1), 259-69. doi:10.1037/a0020729
- Deci, E. L., & Ryan, R. M. (2008). Self-determination theory: A macrotheory of human motivation, development, and health. Canadian Psychology/Psychologie canadienne, 49(3), 182–185. doi:10.1037/a0012801
- Larson, R., & Rusk, N. (2010). Intrinsic Motivation and Positive Development. Advances in Child Development and Behavior, 41, 89-129. doi:10.1016/B978-0-12-386492-5.00005-1
- Ryan, R. M., & Deci, E. L. (2000). Self-Determination Theory and the Facilitation of Intrinsic Motivation, Social Development, and Well-Being. American Psychologist, 55(1), 68-78. doi:10.1037/0003-066X.55.1.68

#### **Program Quality**

- Eccles, J. S., & Gootman, J. A. (Eds.). (2002). Community programs to promote youth development. Washington, DC: National Academy Press.
  - Note: Positive Youth Development-promoting contexts
- Hirsch, B. J., Mekinda, M. A., & Stawicki, J. (2010). More than attendance: the importance of after-school program quality. American journal of community psychology, 45(3-4), 447–52. doi:10.1007/s10464-010-9310-4
- Pierce, K. M., Bolt, D. M., & Vandell, D. L. (2010). Specific features of after-school program quality: associations with children's functioning in middle childhood. American journal of community psychology, 45(3-4), 381–93. doi:10.1007/s10464-010-9304-2

#### **Evaluation**

- Durlak, J. A., & DuPre, E. P. (2008). Implementation matters: a review of research on the influence of implementation on program outcomes and the factors affecting implementation. *American journal of community psychology*, *41*(3-4), 327–50. doi:10.1007/s10464-008-9165-0
- Little, P., Traub, F., & Horsch, K. (2002). Evaluation of 21st Century Community Learning Center programs: a guide for state education agencies. *Issues and Opportunities in Out f School Time Evaluation, (2).* Cambridge MA: Harvard Family Research Project.

Note: Harvard Family Research Project Website (www.hrfp.org)

- Little, P. S., DuPree, S. and Deich, S. (2002). *Documenting progress and demonstrating results:* Evaluating local out-of-school time programs. Washington, DC: The Finance Project.
- Yohalem, N. and Wilson-Ahlstrom, A., Fischer, S. and Shinn, M. (2009). Measuring Youth Program Quality: A Guide to Assessment Tools, Second Edition. Washington, D.C.: The Forum for Youth Investment.

Note: Review of available observation protocols

W.K. Kellogg Foundation. Logic Model Development Guide: Using Logic Models to Bring Together Planning, Evaluation, and Action. Battle Creek, MI: The Kellogg Foundation; 2004

Note: Logic model resources, W.K. Kellogg Foundation Web site (http://www.wkkf.org)

The Colorado Trust. After-School Initiative's Toolkit for Evaluating Positive Youth Development. Denver, CO: The Colorado Trust; 2004.

Note: Student survey development resource

Hansen, D.M., & Larson, R. (2005). The Youth Experience Survey 2.0: Instrument Revisions and Validity Testing, Unpublished manuscript, University of Illinois at Urbana-Champaign. http://www.youthdev.uiuc.edu/YES%202.0.doc

Note: Students survey development resource